



To: Medi-Cal Provider Network & IPAs
From: IEHP – Jarrod McNaughton, CEO
Date: August 11, 2026
Subject: **A Special CEO Message: Medi-Cal Policy Changes Update**

Greetings Providers!

We invite you to watch a special video from CEO Jarrod McNaughton highlighting the major changes that Medi-Cal Expansion members and Unsatisfactory Immigration Status (UIS) members will experience in 2027. As changes continue, IEHP encourages our providers to monitor communications from the Department of Health Care Services (DHCS) regarding the opportunity to join the Fee-For-Service (FFS) network and to help spread the word that on-time benefit renewal is essential for all Medi-Cal members.

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As we await additional guidance from DHCS on key areas like continuity of care and care coordination, we thank you for your ongoing commitment to serving our community. Your collaboration and adaptability are essential as we navigate these state-wide policy shifts together.

Please don't hesitate to reach out to your Provider Relations Manager for support and to share your thoughts on how we can improve our members' experience together.

For questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347, or email ProviderServices@iehp.org

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